



Starting a home improvement company can happen for a variety of reasons; financial opportunity, family lineage, lack of options, etc. Once in a great while, one appears from the heart.

Brent Lee of J&K Home Improvement began out of a desire to help a select group of homeowners who were victims of a scam, which, while the exception rather than the rule, has given our industry a blemish for many years.

While working for Alstate Insurance as an adjuster, Brent saw there was an opportunity in the construction trades that might be a good fit for him with a General Contractor who had a “good business.” Brent took a job with this company as a production manager but soon saw a terrible side of this business.

Accepting deposits from homeowners for constructions projects, the General Contractor took their money and disappeared, leaving Brent and some co-workers unpaid and in the line of fire of some very angry and concerned homeowners. This is where many people would have stopped, but not Brent. He recalls “I lived in a car for 3 weeks and a hotel for 2 months when I first came here....I can appreciate what I have been blessed with more because of the adversity I have faced. When I moved to Chicago from DC, I promised my Mother I would go to church every Sunday. I lived up to that promise.”

Using his own labor and accepting no profits, Brent personally contacted these 25 homeowners, explained the situation, and offered to complete their home improvement projects which they had contracted with the G.C. who took their deposits and ran.

To get the building materials, Brent needed to establish himself as a legitimate company, and J&K Home Improvements was born. Relying on his experiences in Washington working with his father doing contracts for the government and employing the work-ethic he acquired, Brent has built his company from nothing into a thriving company performing 350+ projects per year.

Customer satisfaction is their primary goal. Brent states: “We treat a homeowner’s house as if it were our own. A smiling face at the end of a job is our greatest satisfaction.” J&K does a thorough walk through upon the completion of each job and reviews where they can improve during weekly debriefing meetings with his staff. The installation crews have a strong loyalty to J&K and have been with them from the start. Having the same crews for so long has added a consistency to the quality of workmanship that has led to a large referral base.

Brent relates to a story of when he was helping an elderly lady who lost her deposit to the General Contractor. While working on her home, and finishing the job on Mothers day, her son came by and recognized Brent. It turns out her son was a law enforcement officer, leading to Brent’s involvement with the PDPA organization, a local emergency worker publication, and their charitable affiliates.

Brent donates to a friends organization who is building a hospital for the poor in Kenya, and would like to build a small hospital for the poor in his OWN neighborhood, working with the government to assist him with the enlistment of doctors and medical staff.

There is no doubt he will achieve that goal.

You can contact Brent and his staff at J&K Home Improvements by calling 847.259.4435 or visit their website at www.jkhome.com.

